



Letter of Authority

Love Energy Savings.com Limited are hereby authorised to act on my behalf, in relation to my business utilities (which include energy, water and telecoms):

- Request and receive current and historical account information including consumption history (including energy half hourly data where applicable), supply numbers, pricing details, contract end dates, (to help us set up your contract and manage it effectively, we also carry out additional checks on your energy meter information and usage using the national database, the Electricity Enquiry Service and ElectraLink)
Issue termination notice about existing supply contracts/opt out from future automatic contract renewals on my behalf including contractual issues, disputes, or complaints.
Obtain information from third party industry databases e.g. metering details.
To be able to contact my supplier to resolve any objections or rejections regarding my transfer.
Request and negotiate prices on my behalf, contract renewal prices and terms and conditions of the supply from business utility suppliers, distributors, meter operators and data collection agencies.
Request billing information e.g. copy of bills, debt information, payment terms – including authorise any adjustments, refunds or billing.
Authorise the completion and submission of VAT declarations.
This agreement DOES NOT entitle LES to agree or sign a contract on the customers behalf.
Love Energy Savings are not acting as an agent on behalf of you or your business, we provided you with the prices you have requested from our panel of suppliers for you to decide what is best for your business and our aftersales service is here to assist you with your business utilities going forward. If you have any questions, please contact us.
By agreeing to use our service, you are agreeing for Love Energy Savings to be paid via suppliers, the cost of which is included in the payments you make to the suppliers. More details can be found at https://www.loveenergysavings.com/how-we-get-paid/
By agreeing to use our service, you are agreeing to be bound by Love Energy Savings' terms and conditions which can be found at https://www.loveenergysavings.com/terms-and-conditions/

This letter of authority (LOA) supersedes any previous LOA and applies to all sites/meters under the business name below, for 12 months or the length of any contracts agreed (whichever is greater).

Business Name:
Registered Business Address:
MPRN's/MPAN's/SPID:
Company Registration Number:
Company Telephone: Company Email:

Authorised by;

Name: Title/Position Held:
Signed: Date:

